

RFP for “SELECTION OF VENDOR FOR SETTING UP & MAINTENANCE/MANAGEMENT OF CONTACT CENTRE OPERATIONS ON OUTSOURCED MODEL”.

RFP NO: CO: BFSL/CRM RFP/20-21/01

RFP Dated: 01.08.20

Addendum 05, Dated 24<sup>th</sup> Aug 2020

Extension for BID submission and opening of eligibility & technical bid is proposed as under.

Kindly refer below details:

Last date & time for submission of Bids	26-08-2020 at 03.00 pm
Date and time of Opening of Eligibility and Technical Bid	26-08-2020 at 03:30 pm

S/d

Authorized Signatory